



Louisiana Hospital Association Management Corporation Presents ACHE 3-Hour Face-to-Face Education Breakfast Session Monday, July 23, 2018 • Perdido Beach Resort, Orange Beach, AL

Agenda

8:00 a.m. – 8:45 a.m.

ACHE Face-to-Face Breakfast

8:45 a.m. – 10:15 a.m.

ACHE Session #1: Behavioral Healthcare: Approaches to Increase Value for the Organization and the Community Needs

Moderator: Lynn B. Nicholas, LFACHE

Panelist: William Weaver, CEO/Managing Director, Brentwood Hospital; Denise Dugas, Executive Director of Mental and Behavioral Health Division, FMOLHS; Kyle Viator, Market President, AmeriHealth Caritas of Louisiana; and Tasha Bergeron, MSPH, RN, Blue Cross Blue Shield of Louisiana.



10:15 a.m. – 10:30 a.m.

Break

10:30 a.m. – 12:00 p.m.

ACHE Session #2: Effectively Managing Behavioral Health/ Psychiatric Patients Throughput in the Emergency Department

Moderator: Lynn B. Nicholas, LFACHE

Panelist: William Weaver, CEO/Managing Director, Brentwood Hospital; Denise Dugas, Executive Director of Mental and Behavioral Health Division, FMOLHS; Kyle Viator, Market President, AmeriHealth Caritas of Louisiana; and Tasha Bergeron, MSPH, RN, Blue Cross Blue Shield of Louisiana.



ACHE Speaker Biographies

Tasha Bergeron, MSPH, RN, is the Director of Population Health at Blue Cross Blue Shield of Louisiana. She holds a Master of Science in Public Health from Tulane University School of Public Health, a BS in Nursing from Dillard University and is currently a doctoral student with a concentration on Health Policy at Southern University Nelson Mandela School of Public Policy and Urban Affairs. Prior to her Blue Cross role, she was the Policy Manager at the Louisiana Department of Health (LDH).

Denise Dugas is the Executive Director of the Mental and Behavioral Health Division at Our Lady of the Lake Regional Medical Center. She has more than 26 years of experience as a senior level executive in both for-profit and not-for-profit integrated healthcare organizations and free-standing behavioral health facilities. She is an expert in strategic planning, business development and hospital operations across the healthcare continuum delivery system with a primary concentration in behavioral healthcare, physical rehabilitation and long-term acute care. She is recognized as an effective and articulate leader with knowledge of industry regulatory issues and clinical standards that impact compliance and fiscal performance.

Lynn Nicholas, LFACHE, has held leadership positions with the Massachusetts Health & Hospital Association, the American Diabetes Association, the LHA and the New Jersey Hospital Association. She was responsible for advocating for the healthcare industry and served as chief strategist and spokesperson. Her broad areas of expertise include quality of care optimization, negotiating, operational strategy, business turnaround planning, process improvements and cost containment. She earned her MA in Healthcare Administration from Central Michigan University and her BS in Medical Technology from Tennessee Wesleyan University. She completed the Executive Development Program at Darden Graduate School of Business Administration.

Kyle Viator is the Market President of AmeriHealth Caritas of Louisiana. He is responsible for the plan's strategic direction, growth and leadership, including the daily operations of medical affairs, operations, information services, quality, marketing, regulatory and legislative affairs, and human resources. He has extensive experience with the Medicaid program resulting from various leadership roles he had with LDH. Viator has a Master's of Public Administration from the Louisiana State University Public Administration Institute and a BA from Louisiana State University.

William Weaver is CEO and Managing Director at Brentwood Hospital. He has more than 25 years of progressive behavioral healthcare experience working in both clinical and administrative roles with an MBA. He currently serves as a member-at-large for the LHA, the Board of Trustees for St. Mark's Cathedral School, and Vestry of St. Mark's Cathedral Church. Previously, Weaver served on the boards of multiple community organizations including the Alabama School of Alcohol and Other Drug Studies, the Shelby County Department of Human Resources Quality Review Committee, the Alabama Alcohol and Drug Abuse Association, the American College of Healthcare Executives Delaware Regents Chapter, the Delaware Rural Health Initiative Mental Health Leadership Team, the Sussex County Mental Health Task Force, the Governor's Advisory Council and Delaware Health Resources.



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**ALABAMA, FLORIDA, MISSISSIPPI AND
 NON-LHA MEMBERS ACHE REGISTRATION FORM**

Registrant Information

Name: _____
 Title: _____ Email: _____
 Company: _____
 Address: _____
 City / State / Zip: _____
 Telephone: _____

_____ ACHE Face-to-Face Breakfast Education Session - 3.0 Hours (per person) \$225 _____

TOTAL AMOUNT REMITTED \$ _____

Payment Information

Please make checks payable to:
 Louisiana Hospital Association Management Corporation, 9521 Brookline Avenue, Baton Rouge, Louisiana 70809-1431

Pay by credit card via secure fax to (225) 923-1004

Credit Card Number: _____ CVV#: _____ Expiration Date: _____

Name on Card (please print): _____ Billing Zip Code: _____

Signature: _____ Email: _____

REGISTRATION INFORMATION: Registrations may be sent via fax to 225-923-1004. Visa, MasterCard, Discover and American Express are accepted. All information is handled through a confidential fax and blotted out before it is forwarded to the registrar. Email confirmations will be sent to all registrants who list an accurate email address.

CANCELLATION POLICY: Cancellations received in writing up to one week prior to a scheduled event will be charged a cancellation fee of \$75 (per person, per event). Cancellations received less than one week prior to the scheduled event, or individuals who fail to attend, are **non-refundable**.

AMERICANS WITH DISABILITIES ACT: The LHA will make every effort to provide reasonable accommodations for physically-challenged attendees who require special services. When registering, please attach a written description of needs to the application.

Continuing Education Credits

ACHE Continuing Education Credits:

Attendees who participate in the optional ACHE education will receive 3.0 ACHE Face-to-Face Hours. **MCLE:** 3.0 hours of credit has been approved for continuing education by the Louisiana State Bar Association for complete attendance of the optional ACHE Session. **Nursing:** 3.0 contact hours will be awarded for this offering by the LHA for complete attendance of the optional ACHE Session. The LHA is approved by the Louisiana State Board of Nursing – CE Provider #39. **Nursing Facility Administrators** will receive 3.0 hours of continuing education granted by the Louisiana Board of Examiners for Nursing Facility Administrators– CE Provider #101. AXIS Medical Education has awarded 3.0 of the maximum 8.25 physician CME credits for this activity.

OBJECTIVES

Behavioral Healthcare: Approaches to Increase Value for the Organization and the Community Needs:

- Identify solutions to engage community resources;
- Examine non-traditional care and staffing models;
- Describe how health disparities impact the community; and
- Describe quality of care improvements for this at-risk population.

Effectively Managing Behavioral Health/Psychiatric Patient Throughput in the Emergency Department:

- Recognize factors contributing to the increase of behavioral health patient use of hospital ED services;
- Recall environment of care issues; and
- Develop strategies for dealing with hard to place patients.

Physician CME Credits



In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and Louisiana Hospital Association Management Corporation. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Credit Designation for Physicians: AXIS Medical Education designates this live activity for a maximum of 3.0 *AMA PRA Category 1 Credit(s)*[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

AXIS Contact Information

For information about the accreditation of this program please contact AXIS at 954-281-7524 or info@axismeded.org.

Disclosure or Conflicts of Interest: AXIS Medical Education requires instructors, planners, managers and other individuals and their spouse/life partner who are in a position to control the content of this activity to disclose any real or apparent conflict of interest they may have as related to the content of this activity. All identified conflicts of interest are thoroughly vetted by AXIS for fair balance, scientific objectivity of studies mentioned in the materials or used as the basis for content, and appropriateness of patient care recommendations.

The **faculty** reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

Name of Faculty or Presenter	Reported Financial Relationship	Name of Faculty or Presenter	Reported Financial Relationship
CT Lin, MD	Nothing to disclose	Lynn Nicholas	Nothing to disclose
Mike Leavitt	Nothing to disclose	Denise Dugas	Nothing to disclose
Ken Kaufman	Nothing to disclose	Kyle Viator	Nothing to disclose
Peter Ricchiuti	Nothing to disclose	William Weaver	Nothing to disclose
Eric Shell	Nothing to disclose	Tasha Bergeron	Nothing to disclose

The **planners and managers** reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

Name of Planner/Manager	Reported Financial Relationship	Name of Planner/Manager	Reported Financial Relationship
Floyd J Robert, Jr., MD	Nothing to disclose	Ronald Viggiani, MD	Nothing to disclose
Merle Francis	Nothing to disclose	Paul A. Salles	Nothing to disclose
Dee Morgillo, MEd., CHCP	Nothing to disclose		

Disclaimer

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

Requirements for credit for physicians:

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Declaration form online by 11:59 pm ET August 31, 2018. Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.
- Upon successful completion of the online form, your statement of completion will be presented to you to print.

- **Other Participants** will receive, upon completion of the conference, a certificate documenting the completed continuing education/clock hours.